

ANWEN JENKINS

E: anwen.jenkins@gmail.com M: 0488 149 706 Southport QLD 4215

Professional Experience

Massage Therapist – Self Employment, Southport, QLD

2018 – present

- Professional, enthusiastic and dedicated practitioner
- Client focussed to provide best treatment plan
- Passionate about customer service
- Excellent personal presentation and hygiene standards
- Flexible hours to work demand

Customer Service Officer – Ignite Travel, Broadbeach, QLD

April – Aug 2018

- Clear and concise communication skills with clients
- Booking amendments and cash handling skills
- Achieving Sales and Service KPI's
- Knowledge of internal Amadeus Booking System Software
- End of day procedures
- Continuous self-development within workplace

Retail Assistant – Woolworths, Southport, QLD

2016 – 2018

- Provide courteous and knowledgeable customer service
- Stock rotation and replenishment
- Cashier experience
- Maintaining product displays
- Knowledge and compliance to Safe Food Handling Standards
- Perform deep cleaning procedures as well as general housekeeping

Food and Beverage Attendant – Southport QLD, Launceston, Tas

2008 – 2016

- Food preparation and display
- Customer service, cash handling
- Opening and closing café/restaurant

Qualifications

Diploma of Remedial Massage HLT52015 – 2018

Basic First Aid HLTAID003 – 2018

CPR Certificate – 2018

Advanced Diploma of Interior Design MSF060113 – 2015

Cert III in Financial Services – 2011

Referees

Lisa Taylor – Q Academy Student Clinic
Manager
Ph: 07 3708 1390

Georgia Scott – Woolworths Deli 2IC
Ph: 0467 401 905